

# WHO TO CALL

## EMERGENCY NUMBERS

|                                            |                |
|--------------------------------------------|----------------|
| Ambulance/Fire/Police.....                 | 9-1-1          |
| Northwest Natural Gas.....                 | 503-585-6611   |
| Portland General Electric.....             | 1-800-544-1795 |
| Public Works 24/hr Dispatch.....           | 503-588-6311   |
| Water/Sewer/Stormwater (City of Salem).... | 503-588-6099   |
| Traffic signals (City of Salem).....       | 503-588-6311   |
| Streetlights                               |                |
| Salem Electric.....                        | 503-362-3601   |
| Portland General Electric.....             | 503-399-7717   |

## GOVERNMENT NUMBERS

|                                        |              |
|----------------------------------------|--------------|
| League of Oregon Cities.....           | 503-588-6550 |
| Marion County.....                     | 503-588-5037 |
| Mid Willamette Valley Council          |              |
| of Governments (COG).....              | 503-588-6177 |
| Polk County.....                       | 503-623-8173 |
| State of Oregon, (Governor's Ofc)..... | 503-378-3111 |

## OTHER NUMBERS

|                                          |              |
|------------------------------------------|--------------|
| Consumer Protection.....                 | 503-378-4320 |
| Chamber of Commerce.....                 | 503-581-1466 |
| Garbage Transfer Station.....            | 503-588-5169 |
| Humane Society.....                      | 503-585-5900 |
| Mid Willamette Valley Community          |              |
| Action Agency.....                       | 503-585-6232 |
| Neighbor-to-Neighbor Mediation           |              |
| Service.....                             | 503-585-0651 |
| Salem Area Mass Transit (Cherriots)..... | 503-588-2877 |
| Salem Hospital.....                      | 503-561-5200 |
| Salem Area Seniors.....                  | 503-390-7441 |
| Salem Senior Center 50+.....             | 503-588-6303 |
| South Salem Seniors.....                 | 503-588-0748 |
| Salem Convention and Visitors            |              |
| Association.....                         | 503-581-4325 |
| Weather Forecast.....                    | 503-363-4131 |

## ANIMALS

|                                                       |                             |
|-------------------------------------------------------|-----------------------------|
| Biting, cruelty, dead, injured, loose                 |                             |
| Marion Co., Animal Control.....                       | 503-588-5366                |
| Polk Co., Animal Control.....                         | 503-623-9251                |
| Dog licenses                                          |                             |
| Marion County.....                                    | 503-588-5366/1-888-738-3463 |
| Polk County.....                                      | 503-623-9251                |
| Adoption                                              |                             |
| Humane Society.....                                   | 503-585-5900                |
| Rodent control related to garbage/abandoned buildings |                             |
| CD, NED.....                                          | 503-588-6421                |

## AUTOS

|                                          |              |
|------------------------------------------|--------------|
| Abandoned autos and parts                |              |
| Community Development (CD), Neighborhood |              |
| Enhancement Division (NED).....          | 503-588-6421 |
| Blocking driveway or illegally parked    |              |
| Urban Development (UD), Parking          |              |
| Services.....                            | 503-588-6471 |
| Towed autos Police Department (PD).....  | 503-588-6144 |
| Carpool information.....                 | 888-323-POOL |

## CITY MEETINGS, DOCUMENTS, REGULATIONS

|                                                    |              |
|----------------------------------------------------|--------------|
| Council Agenda and records, City Code and Charter, |              |
| elections (city) City Recorder.....                | 503-588-6097 |

## CRIME PREVENTION

|                                                      |              |
|------------------------------------------------------|--------------|
| Police Department:                                   |              |
| Neighborhood Watch.....                              | 503-588-6175 |
| Security Survey (inspect residence or business)..... |              |
| .....                                                | 503-588-6175 |
| Volunteer Opportunities.....                         | 503-588-6499 |

## FIRE

|                                      |              |
|--------------------------------------|--------------|
| Emergency.....                       | 9-1-1        |
| Burning information - Fire Dept..... | 503-588-6420 |
| Fire prevention and hazards          |              |
| Fire Marshal.....                    | 503-588-6245 |

## GARBAGE COLLECTORS.....503-390-4000

## GARBAGE, REFUSE, AND EYESORES

|                                   |              |
|-----------------------------------|--------------|
| Overgrown brush and weeds         |              |
| Public Works (PW), Streets.....   | 503-588-6311 |
| Trash and junk (private property) |              |
| CD, NED.....                      | 503-588-6421 |

## GRAFFITI

|                       |              |
|-----------------------|--------------|
| Graffiti hotline..... | 503-371-4264 |
|-----------------------|--------------|

## HOUSING AND BUILDING INFORMATION

|                                 |              |
|---------------------------------|--------------|
| Housing rehabilitation programs |              |
| UD.....                         | 503-588-6178 |
| Low income housing              |              |
| Housing Authority.....          | 503-588-6368 |
| New buildings; alterations      |              |
| CD, Building and Safety.....    | 503-588-6256 |
| Open, boarded, vacant buildings |              |
| CD, NED.....                    | 503-588-6421 |

## HUMAN RESOURCES INFORMATION, CITY OF SALEM

|                                              |              |
|----------------------------------------------|--------------|
| Affirmative Action, employee benefits, labor |              |
| relations, recruitment Human Resources       |              |
| Department.....                              | 503-588-6162 |
| Risk management                              |              |
| Human Resources Department.....              | 503-588-6132 |
| Jobs available.....                          | 503-588-6162 |

## HUMAN RIGHTS

|                                           |              |
|-------------------------------------------|--------------|
| Salem Human Rights and Relations Advisory |              |
| Commission.....                           | 503-540-2371 |

## LIBRARY

|                            |              |
|----------------------------|--------------|
| Reference information..... | 503-588-6052 |
| Hours.....                 | 503-588-6315 |

## NEIGHBORHOOD ASSOCIATIONS

|                            |              |
|----------------------------|--------------|
| CD, NED Nbhd Services..... | 503-588-6207 |
|----------------------------|--------------|

## **NOISE DISTURBANCES**

|                                              |              |
|----------------------------------------------|--------------|
| Noisy cars, wild parties, barking dogs, etc. |              |
| Police Department .....                      | 503-588-6123 |
| Commercial or Industrial noise disturbances  |              |
| Compliance Services .....                    | 503-588-6421 |

## **PARKING**

|                                            |              |
|--------------------------------------------|--------------|
| Carpool information .....                  | 503-371-POOL |
| Enforcement                                |              |
| UD, Parking Services .....                 | 503-588-6471 |
| Meter repairs - PW .....                   | 503-588-6063 |
| Parking permits                            |              |
| Permit Application Center (PAC) .....      | 503-588-6256 |
| Ticket collection                          |              |
| Finance Department .....                   | 503-588-6193 |
| Special parking signs and zones - PW ..... | 503-588-6211 |

## **PARKS**

|                                                |              |
|------------------------------------------------|--------------|
| Maintenance - PW .....                         | 503-588-6336 |
| Reservations:                                  |              |
| City parks, ball fields, and Pringle Community |              |
| Hall - PW .....                                | 503-588-6261 |

## **PERMITS AND LICENSES**

|                                           |              |
|-------------------------------------------|--------------|
| All licenses/permits required by the City |              |
| PAC .....                                 | 503-588-6256 |
| Park use, reservations                    |              |
| PW .....                                  | 503-588-6261 |

## **PLANNING AND ZONING**

|                               |              |
|-------------------------------|--------------|
| Pending cases:                |              |
| CD, Planning Division .....   | 503-588-6173 |
| Zoning information:           |              |
| Planning Division (PAC) ..... | 503-588-6256 |
| Enforcement .....             | 503-588-6256 |

## **POLICE DEPARTMENT**

|                               |              |
|-------------------------------|--------------|
| Emergency .....               | 9-1-1        |
| Graffiti hotline .....        | 503-371-4264 |
| Drug activity tips line ..... | 503-315-2566 |
| Non-emergency line .....      | 503-588-6123 |

## **POLLUTION CONTROL**

|                    |              |
|--------------------|--------------|
| Public Works ..... | 503-588-6311 |
| Haz Mat .....      | 503-588-6063 |

## **RECREATION PROGRAMS**

|                                                    |              |
|----------------------------------------------------|--------------|
| Neighborhood programs, sports, general information |              |
| PW .....                                           | 503-588-6261 |
| Seniors                                            |              |
| Salem Senior Center 50+ .....                      | 503-588-6303 |
| South Salem Seniors .....                          | 503-588-0748 |
| Salem Area Seniors .....                           | 503-390-7441 |

## **SEWER INFORMATION**

|                                |              |
|--------------------------------|--------------|
| Permit information - PAC ..... | 503-588-6211 |
| Billing information            |              |
| PW, Customer Service .....     | 503-588-6099 |

## **SIDEWALKS**

|                            |              |
|----------------------------|--------------|
| Repair and improvement     |              |
| PW, Streets Division ..... | 503-584-4660 |

## **SOCIAL SERVICES**

|                     |              |
|---------------------|--------------|
| UD Department ..... | 503-588-6178 |
|---------------------|--------------|

## **STREETS**

|                                  |              |
|----------------------------------|--------------|
| Closures                         |              |
| PW, Traffic Division .....       | 503-588-6211 |
| PW, Street Closure Permits ..... | 503-588-6211 |
| Repairs; cleaning                |              |
| PW, Streets Division .....       | 503-588-6311 |

## **STREETLIGHTS**

|                                 |              |
|---------------------------------|--------------|
| Damages; outages                |              |
| Portland General Electric ..... | 503-399-7717 |
| Salem Electric .....            | 503-362-3601 |

## **TRAFFIC PROBLEMS**

|                                         |              |
|-----------------------------------------|--------------|
| Engineering - PW, Traffic .....         | 503-588-6211 |
| Enforcement - PD .....                  | 503-588-6123 |
| Signal Outages - PW, Signals .....      | 503-588-6311 |
| Traffic Tickets - Municipal Court ..... | 503-588-6146 |

## **TRANSPORTATION**

|                                      |              |
|--------------------------------------|--------------|
| Bike paths/maps - PW, Traffic .....  | 503-588-6211 |
| Bus schedules/information            |              |
| Cherriots, Transit District .....    | 503-588-2877 |
| Carpool coordination and information |              |
| Cherriots Ride Share .....           | 503-371-POOL |

## **TREES**

|                                      |              |
|--------------------------------------|--------------|
| Street tree information and problems |              |
| PW .....                             | 503-588-6336 |

## **UTILITIES**

|                                      |                |
|--------------------------------------|----------------|
| Locating/marketing for excavation    |                |
| Salem/Keizer Utilities, Notification |                |
| Center .....                         | 1-800-332-2344 |

## **VOTER INFORMATION**

|                               |              |
|-------------------------------|--------------|
| City Recorder .....           | 503-588-6097 |
| Marion County Elections ..... | 503-588-5041 |
| Polk County Elections .....   | 503-623-9217 |

## **WATER SERVICE**

|                                    |              |
|------------------------------------|--------------|
| Billing information, Water Service |              |
| PW, Customer Service .....         | 503-588-6099 |
| Water conservation                 |              |
| PW .....                           | 503-588-6211 |
| 24-Hour Message Line .....         | 503-361-2212 |

Revised January 2018